



Steve Gordon - *BBK Southfield*

Steve has over 17 years of experience working within the Automotive, Aerospace and Firearms industries. He spends much of his time using a hands on approach in assisting troubled suppliers to reduce scrap, improve First Pass Yields and resolve customer concerns. Steve also assists site leadership through the development of Rolling Top 5 projects (project prioritization based on business needs). He helps project sponsors and champions understand their roles, and helps teams develop and execute efficient problem solving strategies through leading by example. Steve also coordinates training, assuring that all levels of an organization support activities enthusiastically.

Background

- Automotive
- Chemicals, Rubber & Plastics
- Metal Forging, Stamping, Foundries, Fabrication & Machining
- Molding
- Tool & Die

Professional Experience

Prior to coming to BBK Steve was the Quality Manager for Alloy Engineering in Illinois (a 230-person production facility). Here, he developed strategies to resolve customer concerns and increase supplier quality. He also managed the Quality Control Department and implemented training for effective problem solving strategies. Steve established quality systems, including QS9000, ISO9002 and A2LA accreditation; he implemented Advanced Product Quality Planning (APQP) including process flow, control plans and FMEA. He also developed and implemented scrap reduction plans using Rolling Top 5 and Red X Strategies.

Prior to Alloy Engineering, Steve worked as a Quality Associate at Lincoln Laser Co. in Arizona. He was responsible for supplier audits and vendor certification; he developed and maintained the calibration system, reviewed surface plate layouts and reviewed new product prints and processes.

As Inspector for Precision Machined Products in Colorado, Steve managed customer contact for all quality issues. He maintained the calibration system and related documentation and was involved in in-process and final parts inspections.

Prior to Precision Machined Products, Steve was a Process Draftsman at Sturm Ruger & Co in Arizona. In this role he developed tooling, process sheets and routings for new products. He was a team member of the Material Review Board and monitored/implemented statistical process control.

Education and Certifications

- Associate of Applied Science in Manufactured Product Planning
- Statistical Engineering Master, General Motors University